

# Terms and Conditions

**Effective Date:** July 7, 2024

**Last Updated:** July 7, 2024

Welcome to SaaS Pros! These Terms and Conditions ("Terms") govern your access to and use of our software-as-a-service (SaaS) platform, services, and any associated applications, websites, or products (collectively, the "Services").

By accessing or using our Services, you agree to comply with these Terms.

If you do not agree to these Terms, please do not use our Services.

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## 1. Definitions

- **"Company"** refers to SaaS Pros, including its affiliates, subsidiaries, employees, and contractors.
  - **"User" or "Customer"** refers to the individual or entity accessing or using the Services.
  - **"Platform"** refers to the SaaS platform hosted and provided by SaaS Pros.
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## 2. Acceptance of Terms

By signing up, creating an account, or using the Services, you agree to:

- Be bound by these Terms.
  - Provide accurate and complete information during account registration.
  - Update your information to keep it accurate and current.
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## 3. Eligibility

To use our Services, you must:

- Be at least 18 years old.
  - Have the legal authority to enter into this agreement.
  - Use the Services for lawful purposes only.
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## 4. Account Responsibility

- You are responsible for maintaining the confidentiality of your account credentials.
  - Any activity performed through your account is your responsibility.
  - Notify us immediately of unauthorized access or security breaches.
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## 5. Services and Usage

- **License:** SaaS Pros grants you a non-exclusive, non-transferable, revocable license to use the Services in accordance with these Terms.
  - **Restrictions:** You agree not to:
    - Reverse-engineer, copy, or distribute any part of the platform.
    - Use the Services for unlawful or fraudulent purposes.
    - Upload or distribute malicious software or harmful content.
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## 6. Fees and Payment

- **Subscription Plans:** Your access to the Services may require a subscription. Subscription details, including fees, are specified at the time of purchase.
  - **Payment:** Payments must be made in accordance with the billing terms on our website or invoice.
  - **Refunds:** All payments are non-refundable unless explicitly stated otherwise.
  - **Late Payments:** Failure to pay on time may result in suspension or termination of your account.
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## 7. Third-Party Integrations

The Services may include integrations with third-party platforms. SaaS Pros is not responsible for:

- The availability or accuracy of third-party platforms.
- Content, products, or services available through third-party platforms.

Your use of third-party integrations is at your own risk and governed by their terms.

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## 8. Intellectual Property

- All content, features, and functionality provided by SaaS Pros are the intellectual property of the Company.
  - You may not reproduce, modify, or exploit any part of the Services without prior written consent.
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## 9. Data and Privacy

- SaaS Pros handles your data in accordance with our **Privacy Policy** <https://saaspros.io/legal/privacy-policy.pdf>.
  - By using the Services, you consent to the collection and use of your data as described in the Privacy Policy.
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## 10. Service Availability

- SaaS Pros will make reasonable efforts to ensure the platform operates as intended.
- We reserve the right to modify, suspend, or discontinue the Services at any time without notice.

We are not responsible for interruptions or delays caused by third-party providers or unforeseen events.

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## 11. Limitation of Liability

To the fullest extent permitted by law:

- SaaS Pros shall not be liable for indirect, incidental, special, or consequential damages arising out of your use or inability to use the Services.
- Our liability shall not exceed the total fees paid by you to us during the 12 months prior to the incident giving rise to the claim.

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## 12. Termination

- **By You:** You may cancel your account or subscription at any time by contacting support or using the dashboard settings.
- **By Us:** SaaS Pros reserves the right to suspend or terminate your access if you violate these Terms or for any other reason, with or without notice.

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## 13. Governing Law

These Terms are governed by the laws of Colorado, without regard to its conflict of law principles. Any disputes arising out of these Terms shall be resolved in the courts of Colorado.

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## 14. Amendments

We reserve the right to update or modify these Terms at any time. Changes will be effective immediately upon posting. It is your responsibility to review these Terms periodically.

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## 15. Contact Information

If you have any questions about these Terms, please contact us:

**Email:** [support@saaspros.io](mailto:support@saaspros.io)

**Phone:** (214) 382-2976 Dallas

(212) 547-9865 New York

(213) 293-2414 Los Angeles

(888) 692-5828 Sales, Marketing & Membership

(800) 965-5525 Facsimile 24/7/365 & WhatsApp

**Mailing Address:** SAAS PROS, INC.

Mailing Address: 2020 N ACADEMY BLVD. SUITE 261

Mailing Address: COLORADO SPRINGS, CO 80909-1567

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## 16. Entire Agreement

These Terms constitute the entire agreement between you and SaaS Pros, superseding all prior agreements, understandings, and communications.